



Management Information Systems Data Backup Contract 2023-2024

Note: Due to various factors, including the volume of participation from districts, contract negotiations for products and services being purchased and delivered within this contract, possible funding changes for districts or ESC Region 11, and other factors, this contract is offered in good faith but does not become binding until September 1, 2023, on either the district or ESC Region 11. This contract is contingent upon the continued availability of appropriations and is subject to cancellation by either party upon thirty (30) days' written notice to the other party. Payment for valid fees or charges rendered by the ESC Region 11 prior to written notice of termination shall be due to ESC Region 11. Early acceptance of this contract is necessary so that ESC Region 11 can plan and prepare to deliver these services. An alternative contract may be offered if this contract cannot be delivered as stated.

The Management Information Systems Department offers the following services to school districts/charter schools that sign the **Data Backup Contract**:

Services included at No Additional Fee

- Provide secure, off-site, data storage based on the school's or entity's purchased services.
- Provide encrypted data transport and storage.
- Provide access to the school's or entity's data online 24/7 (except for scheduled and unscheduled maintenance and outages).
- Provide the software and access to the necessary backup software agents to allow schools and entities to manage their own backup and recovery activities.
- Provide installation assistance of the remote backup agents.
- Provide training on software usage and data backup management and reporting.
- Provide technical assistance and support as needed.

District Responsibilities

- Designate a contact person.
- Pay ESC Region 11 the appropriate fee(s) based on the annual estimates and adjusted as appropriate during the year (minimum 50 Gigs per month).
- Provide the appropriate telecommunications access via the Internet or direct connection to ESC Region 11.
- Provide at least one person to be trained to manage and schedule all backups and contracted disk space on the district's domain.
- Comply with all guidelines established by ESC Region 11.

ESC Region 11 Contact

Director of MIS
(817) 740-7704



Management Information Systems Data Backup Contract

Price List — 2023-2024

Monthly Fee:

\$0.80 per GB per month with a \$50 minimum monthly charge