



# Management Information Systems Software & Support Service Contract (ASCENDER Business and Student) 2022-2023

Note: Due to various factors, including the volume of participation from districts, contract negotiations for products and services being purchased and delivered within this contract, possible funding changes for districts or ESC Region 11, and other factors, this contract is offered in good faith but does not become binding until September 1, 2022, on either the district or ESC Region 11. This contract is contingent upon the continued availability of appropriations and is subject to cancellation by either party upon thirty (30) days' written notice to the other party. Payment for valid fees or charges rendered by the ESC Region 11 prior to written notice of termination shall be due to ESC Region 11. Early acceptance of this contract is necessary so that ESC Region 11 can plan and prepare to deliver these services. An alternative contract may be offered if this contract cannot be delivered as stated.

The ASCENDER Business and Student software is web-based, fully integrated, and supports the operational and reporting requirements of Texas districts, charter schools, private schools, and education service centers. The Management Information Systems Department offers the following services and discounts to districts that sign the **MIS Software & Support Service Contract for ASCENDER Business and Student**:

## TxEIS Business System

The ASCENDER Business software is a state-of-the-art school administrative software system. It is supported by ESC Region 11 MIS specialists and staff.

### **Business Applications:**

- Accounts Receivable
- Asset Management
- Bank Reconciliation
- Budget
- District Administration
- Document Attachments
- Employee Access
- Finance
- Purchasing
- State Reporting
- Warehouse
- Grants and Projects
- Payroll
- Personnel
- Position Management
- Security

## Services Included at No Additional Charge

- Hands-on training and implementation with first year installation
- On-site visits as needed the first year of installation
- Unlimited telephone consultation
- Review workshops and webinars throughout the school year
- Workdays
- Up to three on-site visits per year (in region); one on-site visit per year (out of region)
- Zoom sessions for new personnel
- Backups on and off site

## Services Included at a Reduced Fee

- Retraining for new personnel will be billed at:
  - o Walk-in One-on-One - \$75 per hour, \$450 maximum per day
  - o On-Site One-on-One - \$95 per hour, \$570 maximum per day
  - o Zoom sessions for new personnel that exceed 2 hours - \$55 per hour
- On-Site System Operation provides districts with hands-on operation of the Ascender Business System to fill in for district personnel who are out unexpectedly. On-Site System Operation will be billed at \$95 per hour with a minimum of \$285 and a maximum of \$570 per day per person.  
*\*Note: A purchase order is required for all extra services.*

## District Responsibilities

- Perform all data entry necessary to establish data files and operate the systems on a routine basis.
- Perform, maintain, and verify all file backups, as instructed.
- Allow staff to attend all training sessions provided by ESC Region 11.
- Allow staff to attend all scheduled meetings at ESC Region 11 concerning updates and enhancements to the systems.
- Each school district shall designate a person to function as District Coordinator(s).

## Ascender Student System

The ASCENDER Student Software is a web-based student package specifically designed to meet the needs of Texas school operations. It is supported by ESC Region 11 MIS specialists and staff.

### **Student Applications:**

- Attendance
- Attendance Letter System
- Document Storage
- Discipline
- Exports (Enrollment Tracking, TREx, Unique ID, Cafeteria, FitnessGram, STAAR/TAKS Precoding)
- Grade Reporting
- Graduation Plan
- Health

- Office of Civil Rights (OCR)
- PEIMS
- Registration
- Scheduling
- Security
- Special Education
- State Reporting (PEIMS)
- Test Scores
- ASCENDER Parent Portal
- ASCENDER Teacher Portal
- ASCENDER Student Portal

### **Services Included at No Additional Fee**

- Hands-on training and implementation with first year installation
- On-site visits as needed the first year on installation
- Unlimited telephone consultation
- Review workshops and webinars throughout the school year
- Workdays
- Zoom sessions (limited to 2 hours)
- Up to three on-site visits per year (in region); one on-site visit per year (out of region)
- Backups on and off-site
- Additional services charged at \$95.00 per hour

### **District Responsibilities**

- Perform all data entry necessary to establish data files and operate the systems on a routine basis.
- Perform, maintain, and verify all file backups, as instructed.
- Allow staff to attend all training sessions provided by ESC Region 11.
- Allow staff to attend all scheduled meetings at ESC Region 11 concerning updates and enhancements to the systems.
- Each school district shall designate a person to function as District Coordinator(s).

### **ESC Region 11 Contact**

Director of MIS  
(817) 740-7506



# Management Information Systems Software & Support Service Contract (ASCENDER Business and Student)

## ASCENDER Business Price List — 2022-2023

### First-Year Set-up

Installation and training .....	\$2,500
Conversion of data from prior vendor .....	\$2,500

### Business System

Annual license fee (ADA 0-1,000) .....	\$7,712
Annual license fee (ADA 1,001+) .....	\$8,076
User fee .....	\$5 per employee

### Requisition/Purchase Order System

Annual license fee .....	\$624
User fee .....	\$20 per person



# Management Information Systems Software & Support Service Contract (ASCENDER Business and Student)

## Ascender Student Price List — 2022-2023

**First-Year Set-up**

District installation.....	\$350
Campus training.....	\$1,500 per campus
Conversion of data from prior vendor .....	\$2,500 per campus

**Student System License Fee — ADA = 0-1,000)**

1 regular instructional campuses.....	\$6,308
2 regular instructional campuses.....	\$12,616
3 regular instructional campuses.....	\$18,065
4 regular instructional campuses.....	\$23,515
5 regular instructional campuses.....	\$28,169
6 regular instructional campuses.....	\$32,823
7 regular instructional campuses.....	\$37,477
8 regular instructional campuses.....	\$42,131
9 regular instructional campuses.....	\$46,785
10 regular instructional campuses.....	\$51,439
11 regular instructional campuses.....	\$56,093
12 regular instructional campuses.....	\$60,747
13 regular instructional campuses.....	\$65,401
14 regular instructional campuses.....	\$70,055
15 regular instructional campuses.....	\$74,709
16 regular instructional campuses.....	\$79,363
17 regular instructional campuses.....	\$84,017
18 regular instructional campuses.....	\$88,671
19 regular instructional campuses.....	\$93,325
20 regular instructional campuses.....	\$97,979

**Student System License Fee — ADA 1,000+**

1 regular instructional campuses.....	\$6,599
2 regular instructional campuses.....	\$13,198
3 regular instructional campuses.....	\$18,902
4 regular instructional campuses.....	\$24,607
5 regular instructional campuses.....	\$29,479
6 regular instructional campuses.....	\$34,352
7 regular instructional campuses.....	\$39,224
8 regular instructional campuses.....	\$44,096
9 regular instructional campuses.....	\$48,969
10 regular instructional campuses.....	\$53,841
11 regular instructional campuses.....	\$58,714
12 regular instructional campuses.....	\$63,586
13 regular instructional campuses.....	\$68,458
14 regular instructional campuses.....	\$73,331
15 regular instructional campuses.....	\$78,203
16 regular instructional campuses.....	\$83,076
17 regular instructional campuses.....	\$87,948
18 regular instructional campuses.....	\$92,820
19 regular instructional campuses.....	\$97,693
20 regular instructional campuses.....	\$102,565

**Co-op Fee**.....\$364

**Ascender Teacher Portal**

Gradebook user fee .....	\$32 per person
Attendance user fee.....	\$468 per campus

**Health Application System**

Health application campus fee .....	\$520 per campus
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**Alternate Campus**.....\$624